

## Community

We focus on building long-term and innovative programs that will have a lasting, positive impact in communities around the world.



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# Amazon in the Community

At Amazon, we are committed to helping children and young adults have the resources and skills they need to build their best future. We build long-term and innovative programs that will have a lasting, positive impact in communities around the world, with a focus on supporting underrepresented and underserved communities.

To do this, we develop programs and partner with local organizations to fight hunger and homelessness, provide equitable access to high quality computer science and STEM education, and support communities impacted by natural disasters.



## Computer Science and STEM Education

As part of our community focus, we work to increase access to high-quality computer science education. One of our primary programs is [Amazon Future Engineer](#), a childhood-to-career initiative aimed at increasing access to computer science education for hundreds of thousands of children and young adults from underserved and underrepresented communities each year. Amazon Future Engineer is part of Amazon's \$50 million investment in STEM education. Amazon Future Engineer has also invested an additional \$20 million in organizations that promote computer science and STEM education across the U.S. Each year, Amazon Future Engineer:

- Inspires hundreds of thousands of elementary school students to try computer science.
- Funds Intro and AP computer science courses for thousands of high schools.
- Awards 100 students each year with \$40,000 college scholarships to study computer science and guaranteed, paid internship offers at Amazon.

## Right Now Needs: Disaster Relief, Hunger, and Affordable Housing/Homelessness

Amazon is also committed to what we call "Right Now Needs," which includes increasing access to food, shelter, and basic goods for children and their families, specifically when it comes to fighting hunger, homelessness, and disaster relief efforts.

### Hunger and Affordable Housing:

- **Over \$100 million commitment** in partnership with community nonprofit Mary's Place to open a first-of-its-kind homeless shelter at our Seattle headquarters campus. The Mary's Place Family Center in The Regrade has the capacity to shelter more than 200 people each night, and more than 1000 family members each year.
- **\$13 million** to [create more housing options](#) for people experiencing homelessness in Seattle and Arlington, VA. Amazon donated \$8 million—\$5 million to Plymouth Housing in Seattle and \$3 million to the Arlington Community Foundation in Arlington—as well as a \$5 million total match on employee donations made to 20 select nonprofits addressing housing and homelessness in our headquarter regions.

- **More than \$15 million** in in-kind and cash donations to one of our longtime neighbors in Seattle, FareStart, a nonprofit focused on helping individuals in poverty overcome barriers to getting and keeping a job through training on the work and life skills necessary to succeed in the foodservice industry. Since 2017, Amazon has provided in-kind and cash donations, contributed more than \$2 million in revenue to FareStart's catering business, and provided consultancy services and space to help FareStart optimize its growing catering business. Additionally, Amazon employees volunteer more than a thousand hours with FareStart each year. With Amazon's support, and the support of its donor community, FareStart helps more than 1,200 people locally each year.
- **\$2 million initial grant and creation of the Right Now Needs Fund**, stewarded by the Alliance for Education to help meet the urgent and basic needs (food, clothing, and supplies) of students in Seattle Public Schools and eliminate barriers to learning. Amazon has also provided additional grants to provide [extra support for summer programming and COVID-19 relief](#).
- A [collaboration with Share Our Strength's No Kid Hungry campaign](#), provided access to more than **9 million school breakfasts** for over 50,000 students in 450 schools across the U.S. by the end of 2019.



### Supporting Communities Impacted by Natural Disasters:

Our [disaster relief and response efforts](#) leverage Amazon's vast operational excellence, innovative technologies, and worldwide logistics network to provide fast and effective support to worldwide operations fighting large-scale natural disasters. Amazon has filled cargo jets and shipped truckloads of Amazon-donated items for communities ravaged by hurricanes, sent solar powered lights to people living without power after tsunamis, enabled customers to easily donate products and cash on Amazon.com, and helped governments and nonprofits expedite response efforts at scale through our AWS cloud services.

- Between 2017 and 2019, Amazon and our customers donated an equivalent of more than **7.3 million relief items**, including more than 1 million bottles of water, 10,000 N95 respirator masks, and 5,000 solar lanterns.
- Amazon and our customers donated more than **\$17 million in cash and products** to support people impacted by 37 natural disasters.
- **More than 1,400 Amazon employees** supported disaster relief and response efforts and hundreds participated on the ground.
- Amazon's disaster relief and response teams have helped more than **40 nonprofit partners** deliver services to victims of disasters from around the world.
- Amazon Air cargo jets were packed with **more than 500,000 donated relief items** to support people affected by Hurricane Maria and Hurricane Dorian.
- We've supported victims of more than **37 natural disasters in over 10 countries**.

**AWS Disaster Response Action Team:** AWS enables disaster response organizations to access cloud services at the edge, even in the harshest conditions. The AWS Disaster Response Action Team (DRT) allows customers to focus on mission-critical functions, while AWS provisions critical data and applications, transports hardware to the base of operations, and implements deployable infrastructure based on customer need. For example, in 2019, in the wake of Hurricane Dorian (a Category 5 storm that struck the Bahamas), the DRT helped set up connectivity and communications networks at more than 40 medical facilities and shelters in the country. In 2019, AWS also launched AWS Project Resilience, offering up to \$2,000 in AWS credits to state and local governments, community organizations, and educational institutions to better prepare for natural and man-made disasters.



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# AWS and Community Outreach

AWS is committed to making a positive difference around the world. We are dedicated to inspiring future builders—especially those from underrepresented and underserved communities. To accomplish this, we established a program called AWS InCommunities which builds long-term and innovative programs that will have a lasting impact in individual communities around the world.

## STEAM Events and Sponsorships

To help create the next generation of creative thinkers and future builders, AWS sponsors a variety of STEAM (science, technology, engineering, the arts, and mathematics) initiatives in the communities where we have a physical presence. This includes working hand-in-hand with nonprofit and nongovernment organizations, helping to advance their efforts through sponsorships, employee volunteers, and in-kind donations. Through our programming, we help increase thousands of students' access to STEAM education opportunities in fun and imaginative ways.

Here are a few examples of our efforts in communities:

- **AWS Tech Week** is a global initiative that inspires employees to participate in and lead tech-related community events, including “mapathons” to identify locations for disaster relief efforts, sessions on STEAM and cloud careers in schools, and other service activities.
- **Girls' Tech Day** is a workshop emphasizing STEAM for school-age girls and young women—designed to inspire future builders, showcase tech careers and women in the technology workforce, and introduce girls in underserved areas to STEAM.
- **Family Tech Days** are activities for our community neighbors emphasizing science and technology in a fun environment. The events are free and open to the entire community.
- **The AWS Think Big Experience** is all about encouraging innovation among students and encouraging them to Think Big to solve real world problems. To bring this to life, we have built physical Think Big Spaces and content for students around the globe.



## COVID-19

The ongoing COVID-19 crisis has impacted communities across the world, including in the cities home to our U.S. corporate headquarters in Seattle, WA and Arlington, VA. To support those communities during this health crisis, we have quickly ramped up our response efforts and unique programs.

### Investing in Communities Around the Globe



We launched the **\$20 million AWS Diagnostic Development Initiative** to accelerate COVID-19 research.

In Europe, we committed **€21 million (almost \$23 million USD) to support those most affected by the COVID-19 pandemic.**

We're working with food banks in 25 cities across the country to deliver **6 million meals to underserved and vulnerable populations.**

We committed to donating **\$5 million in Amazon devices** globally to those in need.

We're donating **8,200 laptops to Seattle Public Schools students** who do not have access to a device at home.

Through our Amazon Future Engineer program, we're donating **4,000 laptops to high school students across the U.S.** and making new online computer science resources, including exam prep, free.

### Putting Amazon's Unique Assets to Work

- We believe Amazon has a unique role to play providing a critical service for families to get the items they need, without leaving their homes. Amazon partnered with food banks across the country to donate delivery services of shelf-stable groceries and pre-packaged foods to serve 6 million meals, using our robust network of Amazon Flex drivers. Amazon's food bank partners are responsible for providing, preparing and packaging all shelf-stable foods. Amazon Flex delivery partners collect the pre-packaged foods from food banks, and make "no-contact" deliveries directly to the doorsteps of vulnerable groups in their own communities.
- To enable remote learning while schools are closed, we have made [Amazon Future Engineer](#) STEM curriculum available to students in the U.S., UK, and France, reaching more than 9,000 students in the U.S. during the first week alone.
- AWS InCommunities, our AWS community engagement team, has reached out to the medical community and health workers in India to help those on the front-line by providing medical supplies and hygiene kits contributing to the fight against COVID-19. We have donated ventilators, masks, gloves, sanitizers, and other COVID-19 supplies to help the response effort. The COVID-19 pandemic has brought particular hardship to the migrant labor community in India, who depend on daily wages for essentials including food. AWS InCommunities provided over 3,600 kilograms of dry ration to migrant workers housed in Mumbai.

Learn more about how we are responding to the COVID-19 pandemic on our [Day One blog](#).